



**CANNING
DIVISION**
OF GENERAL PRACTICE LTD



End of Year Workshop for Practice Managers and Receptionists

Canning Division of General Practice is holding a workshop for Practice Managers and Receptionists
presented by

Monica Kempson
Network Specialist - Pfizer Australia

and

Sarah Bright
Health Promotion Officer - BreastScreen WA

BreastScreen WA will provide an overview of their services, including the mammogram process, and provide you with resources.

Pfizer will provide information on the Enhance Program for GPs and how it can:

- Enhance communication with patients by using rapport-building techniques.
- Assist in managing patient expectations.
- Assist in managing difficult patients in your practice, and more.

Date:	Friday 18th November 2011
Time:	12:00 - 12:30pm Lunch 12:30 - 2:15pm Workshop
Venue:	Canning Division of General Practice The Bentley Centre Unit 4/1140 Albany Highway, Bentley

For any enquiries please call Carolyn Green or Helen Prince on ☎ 9458 0505

RSVP by Friday 11th November 2011 - Places are limited to 30

Please complete the following section below and fax back to ☎ (08) 9458 8733
or use our free fax ☎ 1800 682 523

Name(s) of attendee(s):

Practice Name & Address:

Telephone No:

Email Address:

Any dietary requirements:

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