



FAMILY AND DOMESTIC VIOLENCE RELATED SERVICES

REFERRALS:

STATE-WIDE 24 HOUR SERVICES

- Police 131 444
Police (Emergency only) 000
Crisis Care Freecall 1800 199 008 9223 1111
Men's Domestic Violence Helpline Freecall 1800 000 599 9223 1199
Women's Domestic Violence Helpline Freecall 1800 007 339 9223 1188
Sexual Assault Resource Centre Freecall 1800 199 888 (Crisis) 9340 1828
Alcohol and Drug Information Service 9442 5000
Translating and Interpreting Service 131 450 (Free) Doctors Priority Line 1300 131 450
Kids Helpline 1800 551 800
Family Helpline 9223 1100
Parenting Line 9272 1466
Lifeline 131 114
Youthline (The Samaritans) 9388 2500
Mensline Australia 1300 789 978

PERTH METROPOLITAN-BASED SERVICES

- Sexual Assault Resource Centre (24 hour counselling) 9340 1899
In addition to a crisis line, provides free short term and group counselling and a medical and forensic service for males and females 13 years and over.
Domestic Violence Advocacy Support Central (DVAS) 9226 2370
Mon Fri 9:00am-4:00pm
Multi agency partnership providing a comprehensive approach from a single location.
Provides crisis support, advocacy, referral, assistance with parenting and children's concerns, and assistance with court and legal processes.
Legal Aid Domestic Violence Legal Unit 9261 6254
Mon-Fri 8:30am-5:00pm
Specialist Unit of Legal Aid.

- Provide safety planning, legal advice, assistance with obtaining a Violence Restraining Order, support the person to talk with the Police and help with housing, financial and other support.

Pat Giles Children's Counselling Service 9328 1888

- Mon-Fri 9:00am-5:00pm
Provide free individual counselling and group programs for children who have experienced or witnessed domestic violence.

Yorgum Aboriginal Family Counselling Service 9218 9477

- Mon-Fri 9:00am-5:00pm
Provide family violence and sexual abuse counselling for all Aboriginal individuals and families.

Child Protection Unit, Princess Margaret Hospital 9340 8646 (After Hours) 9340 8222

- Provides a consultative and assessment service for children admitted to hospital or presenting to the hospital where there are child protection concerns.
Provides telephone advice for general practitioners and other agencies.

Communicare Breathing Space: Centre for Men's Wellbeing (crisis residential) 9439 5707

- 24 hour accommodation and support service for men in situations of family violence.

Advocare (Elder Abuse Prevention Program) 9479 7566

- Mon-Fri 9:00am-5:00pm
Free service; supports older people who are being abused, or at risk of being abused, by someone with whom they are in an informal relationship of trust, such as family or friends.

Victim Support & Child Witness Service 9425 2850 Freecall 1800 818 988

- Mon-Fri 8:30am-4:30pm
Offers counselling and support services to all victims of crime.

Family Violence Service 9425 2459 (L2, Perth Central Law Courts)

- Mon-Fri 8:30-4:30pm
Provides information, advocacy and support to people who have experienced violence in their relationships; also support for applications for Violence Restraining Orders.

Women's Law Centre of WA (Inc) (Inglewood) 9272 8800

- Mon-Fri 9:00am-5:00pm
Provides assistance with children's issues in family law and other matters.
Provides legal advice for women escaping or experiencing domestic violence.

Women's Council for Domestic and Family Violence Services (WA) 9420 7264

- Mon-Fri 9:00am-4:00pm
Peak body providing referral to women's refuges and information about family and domestic violence.

Gay and Lesbian Community Services of Western Australia (Admin) 9486 9855 (Counselling) 9420 7201

- Administration Mon-Fri 12:00pm-5:00pm
Counselling Mon-Fri 7:00pm-10:00pm (general); Wed 7:00pm-10:00pm (Women's Counsellor).
Provides peer support, counselling and resource information to people who identify as being gay/lesbian/transgender/bisexual.

NORTH METROPOLITAN SERVICES

Crisis

Pat Giles Refuge 9300 0340

- Provide crisis and medium term accommodation and support for women with/without children leaving a domestic violence situation; also provide an outreach service to women living in the northern suburbs who are experiencing domestic violence.
Accommodate male children up to 18 years.

Continued over

Damara House 9304 3832

- Provide crisis accommodation to single women/women with children to 18 years, experiencing either domestic violence or homelessness due to other life issues.
- Provide an outreach service to women living in the northern suburbs who are experiencing domestic violence or are at risk of homelessness.

Koolkuna Refuge 9255 2202

- Provides safe accommodation, information, practical and emotional support for women and children who have experienced family and domestic violence.

Koolkuna Domestic Violence Advocacy Service 9274 7545

- Mon-Fri 9:00am-4:30pm.
- Provide court support, advocacy, information and referral for those who have experienced family and domestic violence.

Orana House (24 hours) 9370 4544

- Provides safe supported accommodation, advocacy and referral for women and children who have experienced family and domestic violence.
- Accommodate male children up to 18 years.

Family Violence Service (Joondalup) 9400 0707

- Mon-Fri 8:30am-4:30pm
- Provides information, advocacy and support to people who have experienced violence in their relationships.
- Assists with court process and applications.
- Arrivals preferred before 3:00pm.

Department for Child Protection (DCP)

The Department:

- Is responsible for protecting and caring for children, and supporting people at risk of crisis.
- In partnership with not-for-profit organisations, provides a range of services that support children and young people in the Chief Executive Officers' care, protect children and young people from abuse and support individuals and families at-risk or in crisis.

Midland Office 9274 9411

Joondalup Office 9301 3600

Mirrabooka Office 9344 9666

Legal**Northern Suburbs Community Legal Centre** 9440 1663

- Mon-Fri 9:00am-5:00pm.
- Provide legal advice and advocacy in: family law; family and domestic violence; civil matters including tenancy; elder abuse and criminal law.

Midland Information, Debt and Legal Advocacy Service (MIDLAS) 9250 2123

- Mon-Fri 9:00am-5:00pm.
- Provide financial counselling, tenancy advocacy and advice, welfare advocacy and disability advocacy.
- Provides family and domestic violence legal service.

Financial**Centrelink**

- Provide crisis payments, family and domestic violence support via social workers.
- May provide Indigenous and multicultural services.

Families 13 61 50

Employment 13 28 50

Mirrabooka (Social Work) 9464 7062

Joondalup (Social Work) 92338102

Innaloo (Social Work) 9464 5960

Midland (Social Work) 9464 1554

Warwick Grove (Social Work) 9229 2617

Counselling**Relationships Australia**

(Midland) 9250 1242

(Joondalup) 9301 2000

(West Leederville) 9489 6363

- Mon-Fri (Branch hours vary – please check).
- Provide individual counselling for women, men and children
- Provide free groups for women, men and children affected by family violence (FAIR Program)
- Perpetrator groups for mandated clients, referred via the Men's Domestic Violence Helpline.
- Provide specialised Pregnancy Counselling Service (Unplanned Pregnancy Program).
- Offer relationship education programs such as Rebuilding After Separation and Anger Management.

Centrecare

(Perth) 9325 6644

(Mirrabooka) 9440 0400

(Joondalup) 9300 7300

- Mon-Fri 9:00am-5:00pm (for appointment time)
- For appointment, contact Client Liaison Officer at Perth office; evening appointment may be available.

- Provide individual counselling for women, men and children.
- Offer men's, women's and children's groups (for men's perpetrator groups contact the Men's Domestic Violence Helpline).
- Provide specialist service for pregnancy issues including termination, miscarriage and post-natal depression.

Kinway Relationship Services (East Perth and Joondalup) 9263 2050

- East Perth Mon and Fri 8:30am-4:30pm; Tues-Thurs 8:30am-9:00pm (Enquiries to East Perth office)
- Provides individual counselling for women, men and children.
- Offer women's support groups and perpetrator groups for men (from E. Perth and Joondalup Offices).

Pat Giles Counselling Service for Women 9300 1022

(Covers the Cities of Joondalup and Wanneroo)

- Provides a free counselling and advocacy service for women who are/have experienced domestic violence and conducts a free women's self esteem group each school term.
- Provides services for women moving into the northern suburbs from a women's refuge.

Women's Health Service (Northbridge) 9227 8122

- Provides family and domestic violence counselling.

Midland Women's Health Care Place 9250 2221

- Mon-Fri 9:00am-4:00pm (closed 12:00-12:30pm daily).
- Provide information, referral, support and counselling.

Women's Healthworks (Joondalup) 9300 1566

- Mon and Fri 9:00am-4:00pm; Tues and Thurs 9:00am-6:00pm; Wed 9:00am-5:00pm.
- Provide information, referral, and counselling.

Culturally and Linguistically Diverse (CALD)**Multicultural Women's Advocacy Service (MWAS)**

Northbridge 9328 1200

Mirrabooka 9344 8988

- Provide support and advocacy for women from culturally and linguistically diverse backgrounds who have experienced or are at risk of family and domestic violence (recent arrivals and long term residents).